

REPORT



RECERTIFICATION ASSESSMENT ISO 9001:2008

NATECH PLASTICS, INC.
RONKONKOMA NY

AUDIT DATE
FROM: 17-FEB-2010 TO 19-FEB-2010

REF NO. 10000318



1 Certification recommendation

Thank you for your trustful cooperation during our recent audit of your organization. This report details the assessment results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success.

In reference to ISO 9001:2008, the audit team recommends to UL DQS:

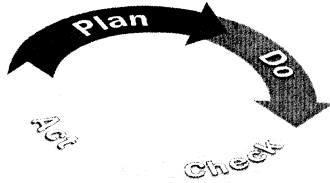
- Issuance of the certificate
- Issuance of the certificate as soon as implementation of corrective actions has been demonstrated
- Maintenance of the certificate
- Maintenance of the certificate as soon as implementation of corrective actions has been demonstrated
- Not applicable, due to extraordinary type of report

Please remember to notify UL DQS about any significant change to your management system at your earliest convenience. Together we will then coordinate appropriate measures to maintain your current certification.

2 The Management System

2.1 Evaluation

UL DQS assessments apply the Plan – Do – Check –Act, or the PDCA cycle approach. It can be applied to individual processes, a system or a managed organization.



Plan: Activities are planned objectives, processes and resources

Do: The plan is implemented.

Check: Results are compared with objectives and expectations.

Act: Necessary improvements and change are defined and planned (see Step 1. "Plan").

In summary we have evaluated your management system as follows:

2.2 PLAN: The management system and objectives

The management system is mature and overall is in conformance with ISO 9001:2008

The processes and / or activities are well documented in procedures and work instructions.

Presently all the necessary resources and infrastructure are provided.

Objectives and goals are defined and are monitored during the management review process. The set goals are attainable and reasonable. The workforce is experienced and well trained as evidenced from interviews on the audit path and the excellent training records.

2.3 DO: Processes in operation

The interaction of the processes is described within the QMS and efficient.

The QMS documentation is available to the employees

All of the manufacturing, inspection and testing, sales, purchasing and management responsibilities processes are well documented and controlled. Based upon the samples taken, records and interviews of employees for the processes and activities on the audit path the controls are effective

2.4 Check: Results and analysis

The organization tracks all goals and objectives in the management review meetings. Actions are taken when appropriate and tracked. Based upon the date reviewed overall performance is good versus the targets Customer Satisfaction is monitored and reviewed during management review. Customer complaints are documented and corrective actions are issued if required. Internal audits are conducted as planned. Audits are effective.

Management reviews are held according to schedule and meet or exceed the ISO 9000-2008 requirements and Local documentation.

Based upon the sampling reviewed during this audit it appears the QMS is effective.

2.5 ACT: Improvements

Customer satisfaction and supplier data is reviewed and action is taken where required. The corrective and preventive action processes are implemented and effective. Actions are followed up to assure they are effective and address the root cause of the problem. Customer complaints are reviewed by top management and corrective actions are implemented, where appropriate.

2.6 Additional strengths and improvement potential

- Listing of strengths, as presented in the closing meeting
Natech's most obvious strength is management's support for the system, processes and employees.
- The number and nature of continual improvements is evidence of this support.
- Internal audit process has greatly improved utilizing process approach audits.
- Effective and comprehensive Corrective Action Process
- High product quality with relatively few customer complaints

- Listing of improvement potential, as presented in the closing meeting
None identified at this time